



CITY OF NEWPORT BEACH HOMELESS TASK FORCE AGENDA

City Council Chambers - 100 Civic Center Drive

Tuesday, August 20, 2019 - 4:00 PM

Homeless Task Force Members:

Will O'Neill, Mayor Pro Tem, Chair
Brad Avery, Council Member, Vice Chair
Joy Brenner, Council Member
Helen Cameron
John Heffernan
Terry Moore
Thomas Peterson
David Snow
Reverend Cindy Voorhees
Jean Wegener

Staff Members:

Grace Leung, City Manager
Carol Jacobs, Assistant City Manager
Jennifer Biddle, Administrative Support Services

The Homeless Task Force meeting is subject to the Ralph M. Brown Act. Among other things, the Brown Act requires that the Homeless Task Force agenda be posted at least seventy-two (72) hours in advance of each regular meeting and that the public be allowed to comment on agenda items before the Committee and items not on the agenda but are within the subject matter jurisdiction of the Homeless Task Force. The Chair may limit public comments to a reasonable amount of time, generally three (3) minutes per person.

The City of Newport Beach's goal is to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, we will attempt to accommodate you in every reasonable manner. Please contact Carol Jacobs, Assistant City Manager, at least forty-eight (48) hours prior to the meeting to inform us of your particular needs and to determine if accommodation is feasible at (949) 644-3001 or cjacobs@newportbeachca.gov.

NOTICE REGARDING PRESENTATIONS REQUIRING USE OF CITY EQUIPMENT

Any presentation requiring the use of the City of Newport Beach's equipment must be submitted to the City Manager's Office 24 hours prior to the scheduled meeting.

1) **CALL MEETING TO ORDER**

2) **ROLL CALL**

3) **PUBLIC COMMENTS**

Public comments are invited on agenda and non-agenda items generally considered to be within the subject matter jurisdiction of the Homeless Task Force Committee. Speakers must limit comments to three (3) minutes. Before speaking, we invite, but do not require, you to state your name for the record. The Homeless Task Force Committee has the discretion to extend or shorten the speakers' time limit on agenda or non-agenda items, provided the time limit adjustment is applied equally to all speakers. As a courtesy, please turn cell phones off or set them in the silent mode.

[Additional Material Received Correspondence Homeless Task Force Meeting 08-20-2019](#)

4) **CURRENT BUSINESS**

1. 07-22-2019 Homeless Task Force Special Meeting Draft Minutes

[07-22-2019 Homeless Task Force Special Meeting Draft Minutes](#)

[Additional Material Received Susan Eaton Homeless Task Force Meeting 08-20-2019](#)

2. Presentation by the Newport-Mesa Unified School District

Recommendation:

Receive and file.

[Staff Report](#)

3. Update from City Net on July 2019 Activity

Recommendation:

Receive and file.

[Staff Report](#)

[Attachment A - City Net Monthly Report – July 2019](#)

[Additional Material Presented at Meeting City Net Presentation 08-20-2019](#)

4. Discussion of Immediate, Intermediate and Long-Term Solutions and Goals

Recommendation:

Provide direction to staff.

[Staff Report](#)

5. Subcommittee Updates

- *Crisis Response to OCTA*
- *Housing Options*
- *Data Collection/Accuracy*
- *Education/Public Relations*
- *What Other Cities Are Doing*
- *Enforcement/Legal Constraints/Risk*

Recommendation:

Receive and file the reports of the subcommittees.

[Staff Report](#)

[Additional Material Presented at Meeting City of Costa Mesa Homeless Resource Guide Homeless Task Force Meeting 08-20-2019](#)

[Additional Material Presented at Meeting Melinda Hoag Smith Center for Healthy Living Pamphlet Homeless Task Force Meeting 08-20-2019](#)

[Additional Material Presented at Meeting Subcommittee Report -Other Cities Homeless Task Force Meeting 08-20-2019](#)

5) COMMITTEE MEMBER ANNOUNCEMENTS (NON-DISCUSSION ITEMS)

6) MATTERS WHICH COMMITTEE MEMBERS WOULD LIKE PLACED ON A FUTURE AGENDA FOR DISCUSSION, ACTION OR REPORT (NON-DISCUSSION ITEM)

7) ADJOURNMENT

Subject: FW: Feedback for City of Newport Beach

From: NoReply@newportbeachca.gov

Sent: Tuesday, August 20, 2019 2:23 AM

To: City of NB Questions <questions@newportbeachca.gov>

Subject: Feedback for City of Newport Beach

You have received this feedback from Margie Dorney <margiedorney@aol.com> for the following page:

<https://www.newportbeachca.gov/government/city-council/find-your-council-district/district-2>

Dear Councilman Avery, I have an idea for the Homelessness Task Force. Partner with SOS, Share Ourselves on Superior Avenue to build a commercial residence / medical facility that attends to the needs of the homeless in Newport Beach. Currently SOS has a pulse on the the food, clothing and medical needs of the poor in our community. I think they would make a great partner. Their location near Hoag allows for good solid care to those in our community who have unexpected emergency needs. I will try to make it to the meeting tonight. Best to you, Margie Dorney 3807 Seashore Drive Newport Beach, CA 92663 949-887-6307 mobile

**NEWPORT BEACH HOMELESS TASK FORCE
SPECIAL MEETING MINUTES
Friends Room, Central Library
1000 Avocado Avenue, Newport Beach CA
Monday, July 22, 2019
4:00 PM**

1) CALL MEETING TO ORDER

The meeting was called to order at 4:00 p.m.

Homeless Task Force Committee Members:

Mayor Pro Tem Will O'Neill
Council Member Brad Avery
Council Member Joy Brenner
Helen Cameron
John Heffernan
Terry Moore
Thomas Peterson
David Snow
Cindy Voorhees
Jean Wegener

Staff Members:

Grace Leung, City Manager
Seimone Jurjis, Community Development Director
Jim Campbell, Deputy Community Development Director
Jaime Murillo, Senior Planner
Lauren Wooding-Whitlinger, Real Property Administrator
Jon Lewis, Chief of Police
Anthony Yim, Homeless Liaison Officer
Jennifer Biddle, Administrative Support Specialist

2) PUBLIC COMMENTS

Charles Klobe asked who represents the City in negotiating a development agreement and is the City's representative the same person for all development agreements.

Ruth Sanchez Kobayashi noted the agenda and the June 12 meeting minutes refer to the provision of resources to the homeless; however, neither mentions mitigation steps to address the safety of the rest of the community. She urged the Task Force to create a public education program that discourages people from taking supplies and funds to encampments and giving funds to panhandlers and directs people to the organizations that care for the homeless.

Bob Ferguson suggested the homeless population may be viewed as a potential resource. If homeless people are interested, the Adopt a Channel program could use volunteers to clean channels.

Gordon Brown remarked that homeless people primarily need housing.

John Schatz commented that building affordable housing outside Newport Beach may be more cost effective as the costs of land and construction are extremely high in Newport Beach.

Tom Iovenitti stated a city's planning department, fire department and police department have to support housing projects for the homeless in order to create housing. In addition, consideration has to be given to a homeless person's family, children, and pets.

Jerry Giannini questioned the legality of allowing the homeless to expose the community to disease. The State must help cities find solutions to the homeless issue.

Joan Graham believed the Task Force needs to address the sale and use of illegal drugs as part of the homeless problem.

Christine believed not all homeless people are incapable of holding a job; some choose to panhandle rather than work.

Susan Eaton advocated for temporary and permanent supportive housing for the homeless.

Laura Nobles shared her experiences with the homeless near her former home in Venice Beach.

An unidentified speaker questioned the actions the City could take legally to help the homeless who need help.

Adriana Fourcher asked if the Newport Beach Police Department or the Orange County Sheriff's Department is responsible for enforcing laws at the bus terminal.

An unidentified speaker suggested the homeless and non-violent prisoners would love to build housing for the homeless. Grant money is available for this type of program.

Susan Herman shared her observations of the bus terminal and dog park earlier in the day.

Carol Light commented that not all homeless people want to be housed and questioned whether the City could force people into housing.

Laura Curran encouraged residents to take the United Way's course entitled Homeless 101. Perhaps the City could sponsor the course or invite the United Way to present information to the Task Force.

Chair O'Neill advised meeting participants to provide their email addresses on the sign-up sheet or to register on the City website in order to receive notifications of future meetings.

3) CURRENT BUSINESS

1. Approval of Minutes – June 10, 2019

Committee Member Peterson moved to approve the minutes of the June 10, 2019 meeting as presented. Committee Member Cameron seconded the motion. The motion carried by the following roll call vote:

Ayes: O'Neill, Avery, Brenner, Cameron, Heffernan, Moore, Peterson, Snow, Voorhees, Wegener
Nays: None
Abstaining: None
Absent: None

2. Set the New Date and Time for the November Meeting

Chair O'Neill reported the next meeting of the Homeless Task Force is scheduled for August 20 at 4:00 p.m. The location has not been determined. The regular November meeting of the Homeless Task Force conflicts with a City Council meeting.

Chair O'Neill moved to reschedule the Homeless Task Force's November meeting to November 12, 2019 at 4:00 p.m. with the location to be determined. Committee Member Peterson seconded the motion. The motion carried by the following roll call vote:

Ayes: O'Neill, Avery, Brenner, Cameron, Heffernan, Moore, Peterson, Snow, Voorhees, Wegener
Nays: None
Abstaining: None

Absent: None

3. Overview of the Roles and Responsibilities of City Net

The City contracted with City Net to provide outreach and engagement services to connect homeless individuals with social and supportive services in the City and the Orange County region consistent with the Orange County Continuum of Care. City Net will make a presentation to the Committee on its role in the City, the services provided and an update on the current status of the homeless population in Newport Beach.

Recommendation: Receive and File

Matt Bates, City Net Vice President, reported City Net provides case management services, housing stabilization services, and housing navigation services. City Net attempts to build trust with homeless people and connect them to resources. Mental health, behavioral health, addictions, physical disabilities, economic issues, and legal issues are often barriers that prevent homeless people from being connected to housing. City Net's role is to identify the barriers, help the homeless overcome barriers, and connect people to shelters and long-term housing. The root cause of homelessness in Southern California is the cost of housing and the gap between income and the cost of housing. City Net's mission is to restore community so that public and private spaces can return to their intended uses. Homeless encampments and homelessness do not benefit communities or homeless people. Two City Net outreach workers are supervised by a third employee. When possible, Master of Social Work (MSW) interns accompany employees. City Net employees conduct in-reach on Monday mornings, and outreach on Monday afternoons, Wednesdays, and Thursdays. Since the beginning of the contract, outreach contacts total 141, and contacts via the outreach phone line total 47. City Net employees have engaged 35 people in case management services. Eight people have exited the streets since April. Case management services include helping clients obtain identification and documentation, administering vulnerability tests, referring clients to emergency shelters and occasionally permanent housing, and helping clients access benefits such as healthcare.

In response to questions, Mr. Bates explained that Judge Carter issued the ruling that a person has to be referred to an emergency shelter located within the Service Planning Area (SPA) in which the person is standing. On July 27, the Board of Supervisors will receive the full report of the point-in-time count. During the point-in-time count, 22 percent of the homeless population reported being employed. 25 percent of residents at the Courtyard reported being employed. Approximately half of the homeless population indicated they became homeless within the prior 24 months. This data points to the need for prevention and diversion strategies.

Chair O'Neill opened the floor to public comment.

Jerry Giannini inquired whether staff could disclose the amount of its contract with City Net and whether Newport Beach's homeless population resided in Newport Beach prior to becoming homeless. Chair O'Neill indicated the City's contract calls for payments of \$200,000 per year to City Net.

Tom Ivanetti felt the greater overall danger to the community is leaving homeless encampments in place during natural disasters. The City may be able to justify mandatory housing for the homeless as encampments are year-round public health problems.

An unidentified speaker wanted to know the percentage of the homeless population who are men, women, and children.

An unidentified speaker wanted to know the percentage of the homeless population who are addicted to opioids, the number of sober living homes owned by private entities and located in Costa Mesa, Huntington Beach, Santa Ana, and Orange County, whether the sober living homes are licensed by the State, and the process insurance carriers use to reimburse the homes.

An unidentified speaker suggested the City partner with another jurisdiction such that the City would provide funding and the other jurisdiction would provide a site for housing.

An unidentified speaker inquired whether anyone has suggested the homeless move to other, more affordable locations.

Peggy Palmer requested the percentage of the homeless population that has been released from jail under Proposition 47.

Susan Eaton suggested the homeless population in Newport Beach increased when authorities removed encampments from the riverbeds.

Christine requested the number of homeless people who have refused services and actions the City may take to address the situation.

At Chair O'Neill's request, Mr. Bates explained that the COC is the Orange County Continuum of Care, which is composed of the many intervention programs and agencies that receive Housing and Urban Development (HUD) funding through the County. Mr. Bates advised that he serves on the County COC Board and County Commission on Homelessness. The County has received approximately \$22 million annually through HUD. Measuring the effects of Proposition 47 is difficult because many homeless people do not know whether they were released under the provisions of Proposition 47 or AB 109. While the homeless may first resist accepting services, City Net continues to build trust until the homeless do accept services. 33 percent of the county's homeless population reported substance abuse issues, but the amount is typically underreported. Mr. Bates agreed to provide staff with demographic data for the homeless population in Newport Beach. Most homeless people who interact with City Net have local community ties. For the most part, homeless people remain in the area where they feel comfortable.

Chair O'Neill noted the laws regarding homelessness are in flux at the current time.

4. Land Use Regulations Pertaining to Emergency Shelters

The following report provides a summary of the City's existing land use and development regulations pertaining to emergency shelters.

Recommendation: Receive and file

Senior Planner Jaime Murillo reported SB 2 strengthened the requirements placed on cities to provide emergency shelters. Within the Housing Element, each city has to analyze the local need for its homeless population and illustrate that adequate sites have been zoned for emergency shelters. In addition, temporary shelters must be allowed "by right." Staff identified Private Institution (PI) and Office-Airport (OA) zoning districts as appropriate for emergency shelters. The City's Housing Element was found to be in compliance with State law. The Newport-Mesa Unified School District counts students who are unsheltered, living in motels, and living en masse. The City has established development and operational standards for emergency shelters.

Chair O'Neill clarified that a recommendation to construct emergency shelters has not been made to the City Council. State law requires the City to zone for emergency shelters but not to construct them.

In reply to inquiries from Committee Members, Community Development Director Seimone Jurjis advised that most sober living facilities in Newport Beach house six or fewer occupants, and the facilities are permitted as single-family residences. The City cannot place additional conditions on the small facilities. As for larger facilities that require a minor use permit, he could not state definitively whether the City may impose a condition requiring the facility operator to transport individuals to their places of origin. Senior Planner Murillo explained that permanent supportive housing in which residents are assigned individual units are treated as multifamily residences. Supportive housing in the style of a dormitory or in which residents are assigned individual beds are allowed in multifamily zones with approval of a conditional use permit. Staff has not received an application for development of an emergency shelter.

Chair O'Neill opened the floor to public comment.

Susan Eaton supported the City filing an amicus brief in the City of Boise's appeal. She inquired regarding the disposition of individuals who complete the 14-day stay in temporary housing.

Ruth Sanchez Kobayashi felt the community would support locating emergency shelters in the OA zoning districts. The City of Costa Mesa has expressed an interest in partnering with the City of Newport Beach.

An unidentified speaker inquired about restrictions on the proximity of shelters to schools and daycare centers.

An unidentified speaker questioned whether temporary trailers could be utilized for emergency shelters.

In answer to Chair O'Neill's questions, Senior Planner Murillo indicated no emergency shelters are located in the City of Newport Beach. The expectation is individuals who complete a 14-day stay in an emergency shelter will accept placement in transitional housing. The City does not impose a restriction on the proximity of emergency shelters to schools and daycare centers. Staff will research whether the City can impose such a restriction.

Chair O'Neill related that temporary trailers may be a possible solution for emergency shelters.

Committee Member Voorhees remarked that the Task Force is composed of volunteers who are trying to educate themselves, to listen to community feedback, and to find solutions to the homeless issue. Perhaps staff could provide a general briefing as to the purpose of the Task Force.

Chair O'Neill indicated the concept for the Homeless Task Force is to bring the public and experts together to hopefully generate programs and actions that address homelessness. With the exception of the Council Members, the Task Force is composed of volunteers. The City Council and the Task Force share the community's frustrations and concerns. The Transportation Center is operated by OCTA, on land deeded to them by the Irvine Company. The homeless situation is rife with nuances.

Council Member Brenner added that the Task Force and the community need information from mental health, legal, and planning experts so that short, intermediate, and long-term goals can be formulated.

An unidentified speaker noted many children live in and around or travel through the Bayside and Ford/East Bluff/Jamboree areas, which are zoned for emergency shelters.

Chair O'Neill clarified that the City Council would determine the location of an emergency shelter. The map depicts zoning districts where emergency shelters would be compatible.

5. Presentation by the Newport-Mesa Unified School District

At the last Homeless Task Force meeting, Committee members requested an update on issues relating to youth that may be experiencing homelessness. A representative of the Newport-Mesa Unified School District will provide the Committee with an update of their programs.

Recommendation: Receive and file

Chair O'Neill announced the presentation is continued to a future meeting due to time constraints.

6. Discussion of Goals and Long-Term Solutions

The Homeless Task Force, established in March 2019, has been assigned the task of developing a plan that includes strategies and services needed to address homelessness, creating a list of community partners, considering temporary housing solutions and developing metrics to monitor reduction in homelessness. In order to achieve these

objectives, a discussion on the immediate, intermediate and long-term solutions is requested.

Recommendation: Provide direction to staff

Council Member Brenner referred to the 2017 City of Anaheim Council Agenda Report declaring a public health and safety state of emergency related to homelessness and homeless encampments and empowering staff to take immediate action. Perhaps the City could establish a legal defense fund to which the community could contribute so that the City can begin addressing the homeless issue.

Committee Member Peterson left the meeting at approximately 5:58 p.m.

Committee Members offered the following goals:

Short-Term Goals

Understand the data

Demonstrate that the City will participate in the development and accomplishment of cost-effective solutions

Provide shelter options in cooperation with neighboring cities

Implement more detailed and ongoing data collection regarding the homeless population

Explore the trend called Yes, In God's Back Yard (YIGBY)

Intermediate Goals

Explore and develop housing solutions for Newport Beach's homeless population

Educate the community regarding the factors that cause homelessness

Collaborate with the faith-based community regarding awareness of homelessness

Long-Term Goals

Participate in the system of care to ensure all Newport Beach residents have access to housing

Prioritize support for needy populations

Committee Member Snow questioned whether the Newport Beach Police Department could monitor the Transportation Center more closely through a contract with the Sheriff's Department.

Committee Member Heffernan requested publication of the top ten rules that Police Officers follow when confronting a homeless person.

Chair O'Neill proposed subcommittees pertaining to Orange County Transportation Authority (OCTA) land, police procedures, and shelters within Newport Beach and/or partnering with surrounding cities. The legal landscape for enforcement of laws regarding the homeless is not clear.

Committee Member Wegener advised that the City of Costa Mesa spent two years developing a definition of a city resident. Costa Mesa's information and definition could be helpful to the Task Force.

Chair O'Neill opened the floor to public comment.

An unidentified speaker suggested the Task Force contact the Deputy City Manager for the City of Escondido because he has done a tremendous job with the homeless situation in Escondido.

An unidentified speaker advised that the City of Costa Mesa's website contains information about the definition of a resident. More resources may be available for solutions that address the homeless camping on private property.

Max Johnson indicated the City of San Diego has implemented a Clean and Safe Program to improve the appearance of the downtown area and to enhance public safety and outreach to the homeless. The Task Force may want to explore the program.

Christine commented that community frustration may be the result of the Task Force discussing topics but not taking action. The community needs to see some progress. She requested the Task Force consider meeting after 5:00 p.m. so that more people can attend meetings.

7. Consideration of Subcommittees

At the first meeting of the Homeless Task Force, the Committee identified a number of issues that should be addressed by the Task Force. In order to work on multiple fronts, forming subcommittees will allow for work to be done within a smaller group. Subcommittees will then provide recommendations to the full Task Force and ultimately to the City Council for consideration.

Recommendation: Determine the Subcommittees of the Task Force and assign members to each group.

Committee Members proposed the following subcommittees:

Housing options
Data accuracy and collection
Education/public relations

Other municipalities' responses to homelessness
Crisis response to the Transportation Center issue
Legal/risk/enforcement.

Christine suggested the Task Force create goals and timelines to accomplish the goals.

An unidentified speaker remarked that the safety and health of the community is a concern.

Chair O'Neill made the following subcommittee appointments:

Crisis response to the Transportation Center: Avery, Heffernan, Peterson
Housing options: Voorhees, Avery, Peterson, Cameron
Data collection/accuracy: Snow, Cameron, O'Neill
Education/public relations: Wegener, Brenner, Moore
Activities in other jurisdictions: Brenner, Moore, Wegener
Enforcement/legal: Snow, Heffernan, O'Neill.

4) COMMITTEE MEMBER ANNOUNCEMENTS (NON-DISCUSSION ITEMS)

None

5) MATTERS WHICH COMMITTEE MEMBERS WOULD LIKE PLACED ON A FUTURE AGENDA FOR DISCUSSION, ACTION, OR REPORT (NON-DISCUSSION ITEM)

Committee Members requested agenda items regarding updates from subcommittees, presentation by the Newport-Mesa Unified School District, the Hoag Development Agreement, affordable housing funds, and the goal of the Task Force.

7) ADJOURNMENT

There being no further business to come before the Newport Beach Homeless Task Force, the meeting was adjourned at 6:45 p.m.

Mrs. Susan A. Eaton
3350 Park Newport Apt. 104
Newport Beach, CA 92660
Email: seaton727@earthlink.net

To: Newport Beach Homeless Task Force
From: Susan Eaton

Re: Revision to Minutes of July 22, 2019 Public comments

I definitely did not and do not support the appeal to the Supreme Court. I feel the lower court and appeals court ruled correctly.

I respectfully ask that you change the wording.

Susan Eaton hoped that the City would not join the City of Boise's appeal to the Supreme Court. She inquired about the 14-day stay in temporary housing feeling most individuals need longer than that to find housing.

Susan A. Eaton



CITY OF

NEWPORT BEACH

Homeless Task Force Staff Report

August 20, 2019
Agenda Item No. 4.2

TO: CHAIR AND MEMBERS OF THE HOMELESS TASK FORCE

FROM: Carol Jacobs, Assistant City Manager - 949-644-3313,
cjacobs@newportbeachca.gov

PREPARED BY: Carol Jacobs, Assistant City Manager,
cjacobs@newportbeachca.gov

PHONE: 949-644-3313

TITLE: Presentation by the Newport-Mesa Unified School District

ABSTRACT:

The Homeless Task Force members requested an update on issues relating to youth that may be experiencing homelessness. A representative of the Newport-Mesa Unified School District will provide the Task Force with an update of their programs.

RECOMMENDATION:

Receive and file.

DISCUSSION:

The Task Force is interested in learning about how the Newport-Mesa Unified School District reaches out to those students experiencing homelessness. A representative from the School District will be in attendance to brief the Task Force on their efforts.

NOTICING:

The agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the City Council considers the item).



CITY OF

NEWPORT BEACH

Homeless Task Force Staff Report

August 20, 2019
Agenda Item No. 4.3

TO: CHAIR AND MEMBERS OF THE HOMELESS TASK FORCE

FROM: Carol Jacobs, Assistant City Manager - 949-644-3313,
cjacobs@newportbeachca.gov

PREPARED BY: Carol Jacobs, Assistant City Manager,
cjacobs@newportbeachca.gov

PHONE: 949-644-3313

TITLE: Update from City Net on July 2019 Activity

ABSTRACT:

The City contracted with City Net to provide outreach and engagement services to connect homeless individuals with social and supportive services in the City and the Orange County region consistent with the Orange County Continuum of Care. This report outlines the activities of City Net for July 2019.

RECOMMENDATION:

Receive and file.

DISCUSSION:

In March of 2019, the City engaged City Net to provide outreach, engagement and case management of the City's homeless population. The goal of City Net is to provide case management so that the homeless can exit the streets.

City Net provides these services through a series of activities in conjunction with the City's Police Department. Attachment A is the July 2019 monthly report.

NOTICING:

The agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the City Council considers the item).

ATTACHMENTS:

Attachment A - City Net Monthly Report – July 2019

**Street Outreach Accomplishments**

	Outreach Contacts ¹	Outreach Line Calls	Client Engagement ²	GOAL: Street Exits ³	ACTUAL: Street Exits
April-June 2019	141	47	35	6	8
July 2019	41	21	38	2	2
TOTAL	182	68		8	10

- City Net case managers documented 31 referrals made to Newport Beach homeless neighbors to shelters and other supportive service providers.

Community Engagement

City Net staff participated in the following meetings to build relationships with key stakeholders in the region and to build capacity for future collaborative efforts:

- 7/1/19: HDAP weekly case review meeting. The Homeless Disabilities Assistance Program (HDAP) provides homeless neighbors living in the central Service Planning Area (SPA) with housing as they pursue government assistance to which they are entitled and related to their disability which could permanently end their experience of homelessness. City Net's HDAP team meets to match potential participants with housing opportunities.
- 7/2/19: Coordinated Entry System (CES) weekly match meeting. City Net participates in county-wide meeting to ensure that the most vulnerable homeless neighbors are "matched" to available permanent supportive housing opportunities as they arise. City Net advocates for its clients who are eligible to be matched.
- 7/8/19: HEAP program launch. City Net was awarded state funding, administered by the county, for the Homeless Emergency Assistance Program (HEAP) to provide outreach and engagement services in the central SPA. This program will be regionally coordinated by the county.
- 7/9/19: CalOptima Program Meeting. City Net is a referral agency into this program which provides CalOptima mobile medical care. Upon our referral a medical team will meet us in the field within 90 minutes to provide medical treatment to homeless neighbors in need.

¹ **Outreach Contacts** reflect the number of interactions for the specific purpose of reaching out to unsheltered homeless neighbors in a process of building trust and offering support toward the long-term goal of connecting them with emergency shelter, housing, or critical services; and providing urgent, non-facility-based care. These activities are intended to help homeless neighbors to obtain appropriate supportive services, including assistance in obtaining permanent housing, medical health treatment, mental health treatment, counseling, supervision, and other services essential for achieving independent living; housing stability case management; and other Federal, State, local, or private assistance available to assist the program participant in obtaining housing stability.. This number can be duplicated in any given reporting period.

² **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal case management relationship with City Net. Case managers work with clients to achieve progress on a mutually-agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average, and are considered inactive after 90 days of no contact.

³ **HUD Street Exits** are defined by HUD and enumerated in the HUD systems performance report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as "temporary" and some as "permanent", and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.



- 7/9/19: United Way Faith Leaders Meeting. City Net's President serves on the Faith Leaders Council of United Way's United to End Homelessness initiative and participated in this quarterly meeting.
- 7/11/19: Continuum of Care (CoC) Street Outreach committee meeting. City Net co-chairs this CoC committee to coordinate homeless street outreach efforts across the county. This meeting reviewed data collection and sharing for street outreach programs across the county.
- 7/11/19: Covenant House meeting. City Net met with Covenant House leadership about regional services for homeless youth, as Covenant House was recently awarded state HEAP funding to provide shelter in the region.
- 7/17/19: Commission to End Homelessness Meeting. City Net holds an appointment to this county-wide policy body which convenes to make recommendations to county leadership about ending homelessness. Orange County Sheriff Barnes made a presentation on programmatic developments within the county jail system to assist in homelessness efforts.
- 7/18/19: United Way Connect Home Meeting. City Net staff met with Sue Parks and Becks Heyhoe to coordinate efforts and resources.
- 7/29/19: In-reach Our Lady Queen of Angels.
- 7/31/19: Collaborative outreach with OC Heath Care Agency at Newport OC Transportation Center.
- 8/1/19: Collaborative outreach with OC Heath Care Agency at Newport OC Transportation Center.

Recent Street Outreach and Engagement Highlights (most recent at top)

7/24/19: Female client has been homeless in the city of Newport Beach since last August. She has been sleeping in her car after a bad experience with roommates while staying with her boyfriend. City Net was able to refer her to Safe Place; a women's transitional shelter in Santa Ana, within two days of meeting her. At Safe Place, client will be able to pursue job opportunities which will help her get back on track with stable housing.

7/22/19: Male client who has struggled with alcoholism for years. He was able to maintain work, but came to the realization that his addiction was prohibiting him from a housing situation so client made the effort of reaching out for help. With the help of his support systems and City Net, client completed detox at College Hospital. Upon discharge, City Net paid for one month of rent at Streetlight Ministries in Anaheim, a residential sober transitional living program in a group setting. Client will be actively pursuing entry into the Salvation Army Adult Rehabilitation Center (ARC) in Anaheim during his stay to hopefully transfer there.

6/15/19: Homeless female client reached out to City Net for help as she was going through a rough time in her life. Her mother had just passed away and suddenly her life was changed, and she found herself in a difficult situation. She no longer had a place to stay. While grieving over her mother she experienced a psychotic episode that resulted in her losing her job and a home. She was living in her car for 2 months while in Newport trying to get her life together again. She was finally on the right track and was able to get hired at Bank of America where she will receive a stable income and be able to afford a place of her own. She then found a perfect house in Santa Ana that fit her situation. She needed to act fast to secure the house and reached out to City Net in hopes of getting assistance with her security deposit. City Net was able to assist her, and she successfully secured the house and moved in! City Net then put together a Welcome Home package and got her new furniture so she can feel at home in her new home!



5/30/19: City Net case managers met a couple who have been chronically homeless and living on the Balboa Pier for the past 5 years. They have been together in that situation for so long that it was part of their daily routine and they have become so accustomed to the lifestyle that it was difficult for case managers to convince them that they could be living in a much better situation. Case managers first met the couple through Newport Beach PD HLO officer Tony Yim. The couple weren't willing to enter a shelter without each other. City Net case managers understood their circumstance and were willing to work through those barriers to locate a couple's bed, which has proven difficult. With just the right amount of persistence, education, and encouragement, City Net case managers were finally able to convince them of a better and healthier lifestyle. With the help of Officer Yim, case managers were able to successfully transport the couple along with their belongings into the Courtyard emergency shelter in Santa Ana. While at the Courtyard, case managers noticed that the couple seemed very nervous and anxious so they decided to stay with them throughout their intake process to make sure they would be comfortable. After their intake process was done, case managers along with Officer Yim took them to get cell phones so that they can easily keep in touch while they were at the Courtyard. It was a huge step for the couple, and they are now on the right path. Case managers look forward to more successes for the couple and will work along with them each step of the way!

5/17/19: City Net case managers initially met client in Newport Beach and were able to refer her to Westminster case managers, after learning she was experiencing homelessness in both cities. The client was kind, patient, and open to any sort of services and shelter. She heard about the Courtyard and let us know she wanted to give it a try. When hearing of the client's age, the case managers completing the intake at the Courtyard were a bit concerned about the circumstances. The client assured case managers that she would be able to take care of herself. Case managers transported the client in an Uber and provided a warm handoff. After the first weekend, case managers called the Courtyard to see how the client was holding up. She is still happily sheltered, making friends, and shedding a sweet, positive energy to those at the Courtyard while she looks for and awaits an opening at a Senior Apartment Facility.

5/1/19: City Net case managers met a veteran client who has been chronically homeless sleeping at the transportation center. Newport Beach Police was able to collaborate with the Housing Authority and helped the client receive a VASH voucher. City Net referred the client to a Housing Navigator in attempts to find a one-bedroom apartment for the client.



City Net

Newport Beach Homeless Task Force Report 8/20/19

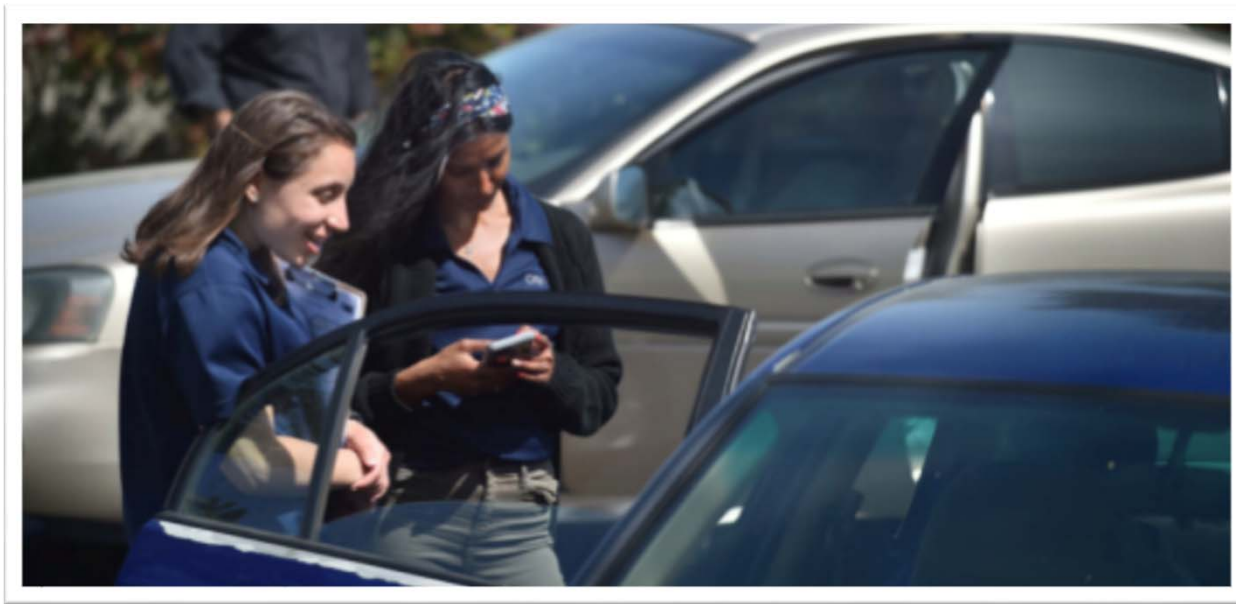


We Are:

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2018 Newport Beach Census



July 17-19, 2018: 86 Individuals

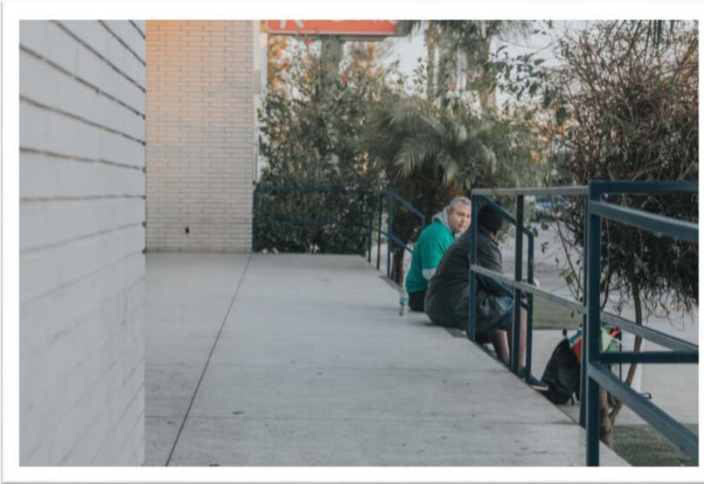


2018 Newport Beach Census

- The census identified 86 unsheltered homeless adults and no unsheltered homeless children.
- 88% of all homeless individuals surveyed reported primarily sleeping in Newport Beach and/or having lived in Newport Beach immediately before becoming homeless.
- Viewed as a composite of the highest-frequency responses, the typical unsheltered homeless individual in Newport Beach is a man aged 40 to 59 who identifies ethnically as “White.”
- 47% of those surveyed reported having a disability or disabilities. 40% stated they struggle with mental health concerns, 43% with addiction.
- 65% reported having no income. Of those with income, 79% receive \$1,000 or less per month.
- 53% are not accessing CalFresh benefits. By contrast, 63% have health insurance.
- 41% of respondents have been homeless for two years or less.
- 11% of respondents reported having served in the U.S. military.



2019 Point In Time Count



2019 Point In Time Count

2019 POINT IN TIME COUNT BY THE NUMBERS

6,860
Individuals

North: 2,765 Individuals
Central: 3,332 Individuals
South: 763 Individuals

SUBPOPULATIONS

311

VETERANS

Individuals who served in the U.S.
Armed Forces, National Guard or
Reserves

275

TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

612

SENIORS

Individuals ages 62 and
older

According to the 2019 Point In Time Count final report, Newport Beach has 64 unsheltered individuals.



City Net Homeless Services

Newport Beach

1. Weekly Outreaches
2. In-reach Partnerships
3. Law Enforcement Partnership
4. Street Exits & Housing Stabilization
5. Community Collaboration



Newport Beach Dashboard



Homeless Services Dashboard Report-- July 2019

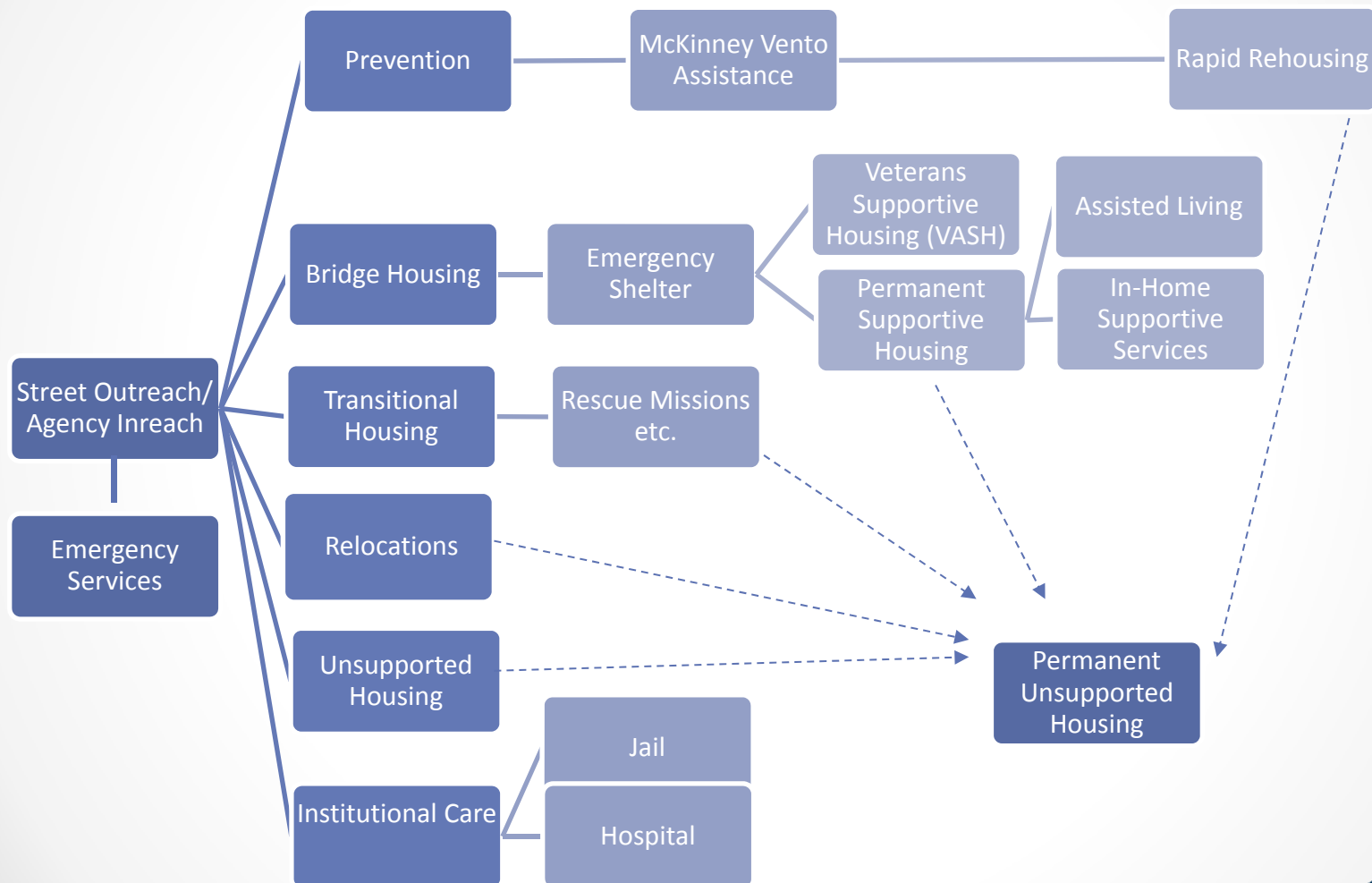


Street Outreach Accomplishments

	Outreach Contacts ¹	Outreach Line Calls	Client Engagement ²	GOAL: Street Exits ³	ACTUAL: Street Exits
April-June 2019	141	47	35	6	8
July 2019	41	21	38	2	2
TOTAL	182	68		8	10

- City Net case managers documented 31 referrals made to Newport Beach homeless neighbors to shelters and other supportive service providers.

Housing Matrix:



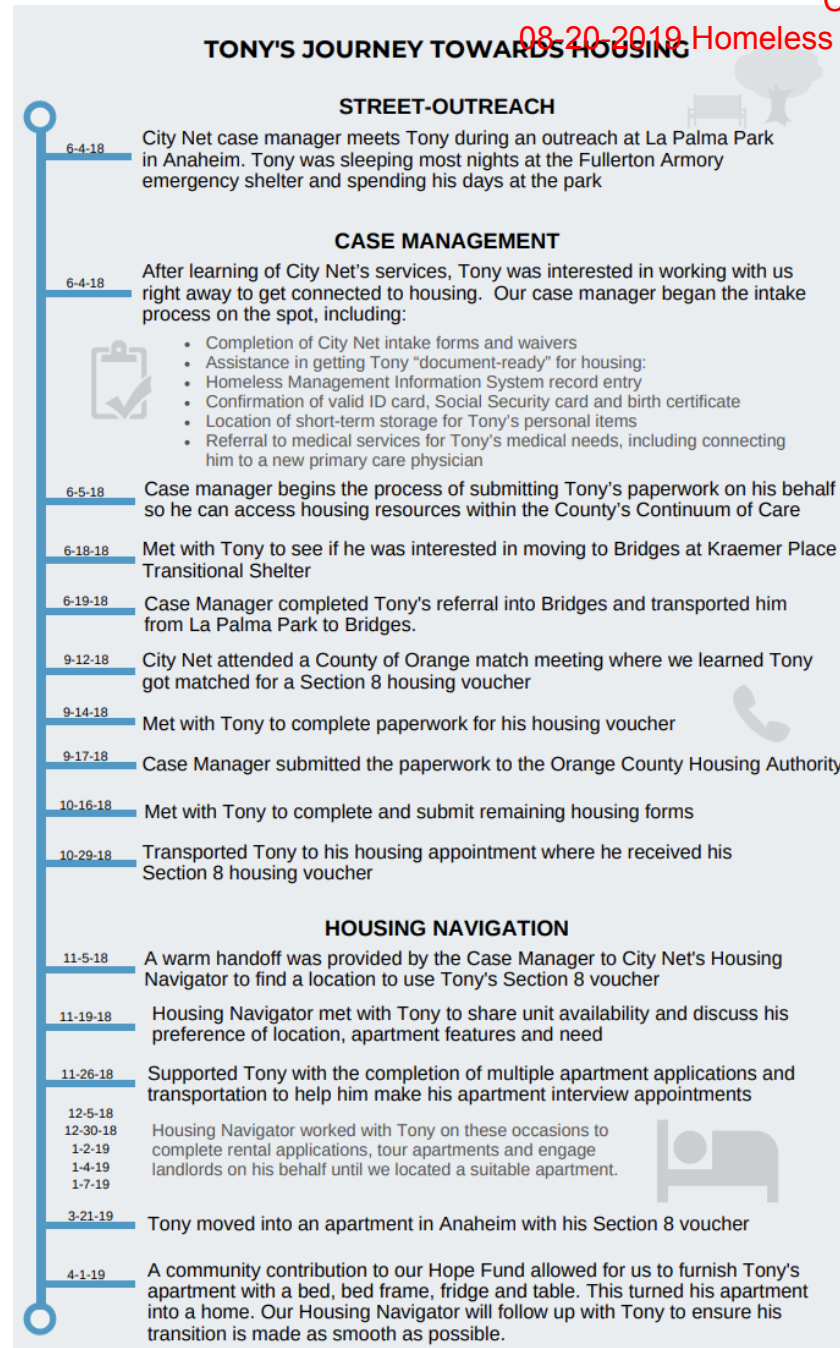
A Typical Story

IMPACT STORY: TONY

Tony is a 45-year-old who became homeless when he fell ill with an incurable disease, which prevented him from working. He couldn't sustain housing in Orange County and found himself experiencing homelessness. When we met Tony, he was already utilizing the winter shelter services in the City of Fullerton. He realized that his health was continuing to decline as he braved the elements of spending his days on the streets and evenings at the armory. With no family nearby, he accepted services from City Net at the City of Anaheim La Palma Park Check-In Center.



A Typical Story



A Typical Story

2 Cities

Spent his time in the City of Anaheim and City of Fullerton while homeless

6 Months

Length of time from first Outreach Contact to permanent housing placement

8 Agencies

Collaborative partners that touched Tony's life in some facet on his journey to housing



Contact 411

Data

matt@citynet.org

Need help?

Outreach line 714-451-6198 or
outreach@citynet.org

Community Interest

getinvolved@citynet.org





CITY OF

NEWPORT BEACH

Homeless Task Force Staff Report

August 20, 2019
Agenda Item No. 4.4

TO: CHAIR AND MEMBERS OF THE HOMELESS TASK FORCE

FROM: Carol Jacobs, Assistant City Manager - 949-644-3313,
cjacobs@newportbeachca.gov

PREPARED BY: Carol Jacobs, Assistant City Manager,
cjacobs@newportbeachca.gov

PHONE: 949-644-3313

TITLE: Discussion of Goals and Long-Term Solutions

ABSTRACT:

The Homeless Task Force established in March of 2019, has been assigned with the task of developing a plan including, strategies and services needed to address homelessness, creating a list of community partners, considering temporary housing solutions and developing metrics to monitor reductions in homelessness. In order to achieve these objectives, a discussion on the immediate, intermediate and long-term solutions is requested.

RECOMMENDATION:

Provide direction to staff.

DISCUSSION:

In order to meet the goals and objectives of the Committee, a discussion on the immediate, intermediate and long-term solutions and goals will assist the Task Force in meeting the goals of the committee and the City Council.

NOTICING:

The agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the City Council considers the item).



CITY OF

NEWPORT BEACH

Homeless Task Force Staff Report

August 20, 2019
Agenda Item No. 4.5

TO: CHAIR AND MEMBERS OF THE HOMELESS TASK FORCE

FROM: Carol Jacobs, Assistant City Manager - 949-644-3313,
cjacobs@newportbeachca.gov

PREPARED BY: Carol Jacobs, Assistant City Manager,
cjacobs@newportbeachca.gov

PHONE: 949-644-3313

TITLE: Subcommittee Updates

ABSTRACT:

At the July 22, 2019, Homeless Task Force meeting, the Committee established six subcommittees to develop solutions to the homeless situation in Newport Beach. The subcommittees will report on their activities for the month of July/August.

RECOMMENDATION:

Receive and file the reports of the subcommittees.

DISCUSSION:

There are six subcommittees who will report on their activities:

- Crisis Response to OCTA
- *Housing Options*
- *Data Collection/Accuracy*
- *Education/Public Relations*
- *What Other Cities are Doing*
- *Enforcement/Legal Constraints/Risk*

NOTICING:

The agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the City Council considers the item).

connect

City of Costa Mesa Telephone Numbers

Shopping Carts & Trash on Property

Send a 'Mycostamesa' Mobile App Request or
call Code Enforcement at: (714) 754-5607

Abandoned Property or Discarded Debris in the City's Right of Way

Maintenance Services: (714) 754-5123

Large Items Left on Private Property

Costa Mesa Sanitary District: (949) 645-8400

Report Graffiti

Graffiti Hotline: (714) 327-7491

Costa Mesa Bridge Shelter

(714) 836-7188 ext. 222

City of Costa Mesa Planning Division

(714) 754-5245

City of Costa Mesa Building Division

(714) 754-5273

Costa Mesa City Hall

(714) 754-5000

Outside Agency Telephone Numbers

Fair Housing Foundation

1-(800) 446-3247

Newport Mesa Unified School District

(714) 424-5000

OC Vector Control

(714) 971-2421

Animal Control

(714) 754-5311



Camping Enforcement

- ▶ For any instances of camping, business owners and residents are directed to notify CMPD dispatch at (714) 754-5252.
- ▶ CMPD along with Community Outreach staff will assess the situation and take appropriate enforcement actions.
- ▶ Such enforcement actions include documenting and keeping record of the incident, offering shelter resources and diversion options.
- ▶ If all options have been exhausted and transient individual refuses shelter and/or diversion options, this leads to possible law enforcement actions including fines, citation, and/or criminal prosecution.
- ▶ The City's anti-camping ordinance is restricted to public property, not private. Private property is code enforcement related.
- ▶ Sleeping in a motor vehicle on public property or areas open to the public, such as parking lots, is prohibited from 9 p.m. until 7 a.m. Private residential property is exempt from this prohibition.
- ▶ Private property owners/representatives can/may take action by exercising their right to a citizen's arrest for trespassing or other applicable law violation.

shelter

Costa Mesa Bridge Shelter

The City of Costa Mesa's Inreach team works diligently to provide services to the City's shelter guests' who are residing in the City's Bridge Shelter. The Inreach team actively meets with shelter guests, and provides wrap around case management services with the goal of finding housing for each individual.

Costa Mesa Bridge Shelter Operated by

MERCY HOUSE

CONTACT INFORMATION

Phone (714) 836-7188 ext. 222

Press 1 | Bed Reservation Information

Press 2 | Donations and Volunteers

Press 3 | General Public Inquiries and Comments

Email: costamesabridge@mercyhouse.net



We help people find their way back home.



CITY OF COSTA MESA BUSINESS & RESIDENT HOMELESS RESOURCE GUIDE



PARTNER

with the
Network for Homeless Solutions
to Address Homelessness in Costa Mesa

costamesanhs@costamesaca.gov

Fax: (714) 754-4810

Message Line: (714) 754-5346

www.costamesaca.gov/homelessness

business

Business Owners

As a business owner or tenant, you are responsible for zoning and/or code violations that occur on your private property. There are resources available to help you navigate through your concerns and/or take a proactive approach in addressing your issues successfully.

Tips to Help Protect Your Property

- ▶ Post signs on your property such as "No Trespassing" – California Penal Code § 602(k).
- ▶ Secure trash enclosures.
- ▶ Reduce foliage that may be used as hiding spots for people/property.
- ▶ Ensure adequate lighting.
- ▶ Increase presence or implement private security measures.
- ▶ Do not give money or handouts to non-patrons.

When to Call Code Enforcement Hotline – (714) 754-5607 or Send a 'Mycostamesa' Mobile App Request

- ▶ Unwanted, inhabiting of your, or your neighbor's commercial property.
- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoor storage.
- ▶ To schedule a property assessment call Senior Code Enforcement Officer, Mike Brumbaugh: (714) 754-5021.

When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impending access to any businesses.
- ▶ Aggressive panhandling.

residents

Residents

As a resident, you are responsible for code violations on your property. There are many resources that can assist you with property maintenance and other issues related to homelessness.

When to Call Code Enforcement Hotline – (714) 754-5607 or Send a 'Mycostamesa' Mobile App Request

- ▶ Abandoned shopping carts or other unclaimed property.
- ▶ Excessive trash, debris, and outdoors storage.
- ▶ To schedule a property assessment call Senior Code Enforcement Officer, Mike Brumbaugh at (714) 754-5021.

When To Call Police – (714) 754-5252

- ▶ Drug activity, or the presence of drugs or paraphernalia.
- ▶ If you see a homeless individual in distress.
- ▶ Loitering outside of establishments that sell alcohol.
- ▶ Impending access to businesses.
- ▶ Aggressive panhandling.

When To Call Costa Mesa Fire Department

- ▶ Questions related to Disaster Management and property inspections related to fire prevention.
- ▶ Costa Mesa Fire Department Non-Emergency Line: (714) 549-1113

**For Life-threatening
Emergencies, DIAL 9-1-1**

Homeless Related Issues

The City of Costa Mesa's Outreach team works diligently to provide services to the City's homeless population. The Outreach team works in collaboration with law enforcement to address homeless-related issues, as well as holds intake hours to meet with homeless clients and provide wrap-around case management services.

Below are important phone numbers and locations where the Outreach team conducts their work.

If you encounter a homeless person in distress, please call the Police Non-Emergency line at (714) 754-5252 to elicit Community Outreach Assistance.

connect

Outreach Questions

Stacy Lumley | (714) 925-4914
Stacy.lumley@costamesaca.gov

Homeless Coordination Questions

Muriel Ullman | (714) 318-4038
Muriel.ullman@costamesaca.gov

Community Outreach

Stephani Ogas | (714) 430-4074
Crystal Clark | (949) 466-0355
John Beglin | (714) 313-1453

The intake sessions allow for individuals experiencing homelessness to be screened for services and Bridge Shelter eligibility.

Homeless Intake Locations & Hours

Share Our Selves (S.O.S.)
1550 Superior Ave, Costa Mesa, Ca 92627
Monday: 10:30 a.m. - 12:30 p.m.
Wednesday: 1- 3 p.m.

The Crossing Church Check-in Center
2115 Newport Blvd, Costa Mesa, Ca 92627
Saturday: 6:30- 7:30 p.m.

Melinda Hoag Smith Center for Healthy Living



The Melinda Hoag Smith Center for Healthy Living (MHSCHL) is a robust one-stop-shop of interconnected and supportive services that promote health and well-being. The Center houses a wide variety of non-profit partner agencies and the programs that address key issues affecting the health of our community. The Center provides culturally sensitive services and resources that enable prevention, address the root causes of disease and improve health outcomes. Services are offered in English and/or Spanish depending on the program.

There is no fee to become a member of the Center. The membership provides access to a majority of agencies and services, at no cost, however there may be health insurance prerequisites.

For more information or to set an appointment, please call us at 949-764-6551 or stop by for an in person visit.

Hours of Operation:

Monday-Friday 8 a.m. – 7 p.m. | Saturday 8 a.m. – 4 p.m.

Vision

Inspire and empower our community to take control of their own health and wellbeing. Provide culturally sensitive services and resources that enable prevention, address the root causes of disease and improve health outcomes. Offer services that meet the needs of the whole person: mind, body and spirit.

Mission

To work synergistically in a shared location with our partner agencies and community residents to bridge the gaps in services, build capacity and maximize impact in our under-resourced communities.



Partner agencies and programs offered include:

AGENCY	SERVICES PROVIDED
Academy of International Dance	Ballet and hip-hop classes
Art and Creativity 4 Healing	Art workshops designed to aid with stress reduction and to increase coping skills
Be the Change Yoga	Yoga classes for all levels
Big Brothers Big Sisters of OC	Youth mentoring for those 6 -16 years of age
Cancer Kinship	Mentorship, education and support programming for cancer patients in any stage of diagnosis, treatment or remission
Children's Bureau	General needs assessment, case management and linkage to resources Healthy Habits educational series
Children's Health Connection	Provides connections to health services, health screenings and health education along with safety equipment
CHOC PODER (Prevention of Obesity and Diabetes through Education and Resources)	Health and wellness education including nutrition and physical fitness
CIELO – (Community for Innovation, Entrepreneurship, Leadership & Opportunities)	Support and educational workshops related to business and entrepreneurial skills, resume writing, financial and computer literacy
Community Action Partnership	Healthy Couples/Families workshops which focus on enhancing interpersonal skills and problem solving skills
Costa Mesa Family Resource Center	Social, educational and support services for children and families. Services offered in English/Spanish. Collaborative partners: Human Options, Children's Bureau, Girls Inc., Raise Foundation, Help Me Grow, and Strong Families Strong Children.
Council on Aging	English as a Second Language (ESL) classes for adults; Balance and Mobility classes; computer skills classes; HICAP – support & education regarding MediCare benefits
CPR, First Aid Certification	CPR and First Aid Certification for adults
Crime Survivors	Support groups, self-defense classes and resources for victims of crimes
Drumming Circles	Stress reduction drumming circles for adults
Girls Inc.	Afterschool programming for boys & girls: homework support; spring and summer camps; dance classes; Science Technology, Engineering, Arts and Math (STEAM) classes
Help Me Grow OC	Developmental screenings for young children; resources for enhancing child development
Hoag – ASPIRE (After School Program: Intervention and Resiliency Education)	Intensive Outpatient Program (IOP) for 13-17 year olds experiencing mental health difficulties; program guides teens and their families through skills-based training. (Need private health insurance)
Hoag – Case Management	Case management and linkage to resources
Hoag – Health Coaching	Health and wellness coaching
Hoag – Health Ministries	Faith community nursing outreach, seasonal flu clinic and blood pressure clinics
Hoag – Mental Health Center	Short term outpatient counseling services for individuals, couples and/or families Support groups and educational classes English, Spanish and Farsi speaking therapist (Sliding-scale fee)
Hoag – OC Vital Brain Aging Program	Complimentary memory screening for adults over age 45
Hoag – Promotora/Community Health Worker	Support and resources for adults experiencing stress and mental health challenges
Human Options	Domestic violence prevention and intervention services, counseling, parenting classes, PEP (Personal Empowerment Program), support groups
MOMS OC	Preparation for childbirth classes, Mommy & Me classes
NAMI – National Alliance for the Mentally Ill	Support groups and educational classes for family members and caregivers who have a loved one (child or adult) living with mental illness
Olive Crest	Parenting classes
Orange County Department of Child Support Services	Assistance for parents with obtaining, modifying and collecting child support
Orange County Public Health Nursing	Nursing case management, nursing assessment, health education

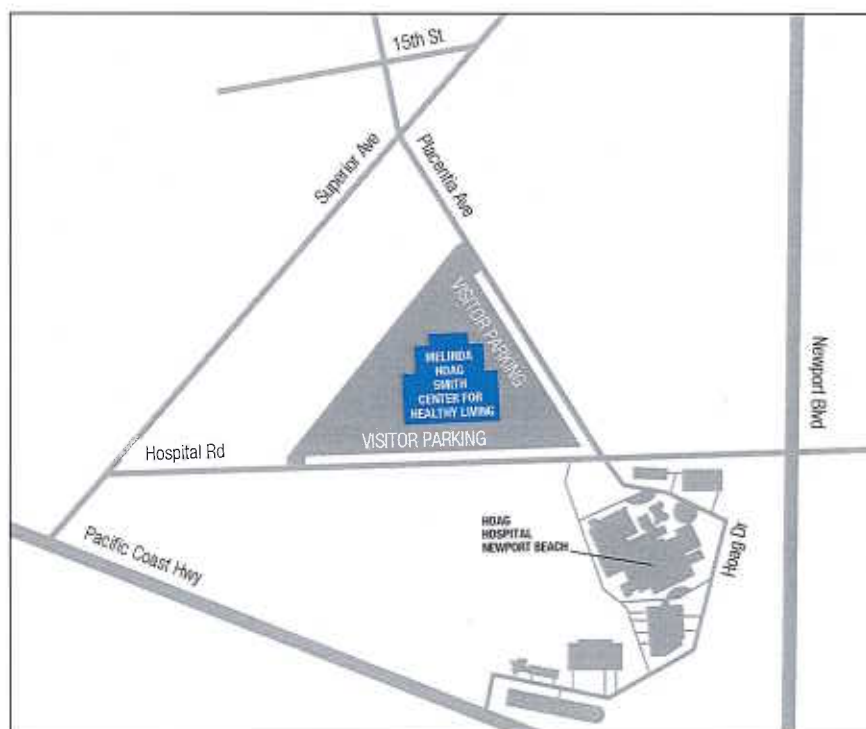
Partner agencies and programs offered include:

AGENCY	SERVICES PROVIDED
Pilates	Pilates classes for adults
Project Youth, OC Bar Foundation	Youth diversion programs – "SHORTSTOP" and "Stop Short of Addiction"; Health and wellness programing for women – "Madres Unidas"
Project Self Sufficiency	Support, mentoring and linkage to resources for single parents enrolled in college
Public Law Center	Civil legal services and individual counseling focusing on family law related matters for low income adults and families
Raise Foundation	Linkage to resources, assistance with applications for government programs: MediCal, CalFresh (food stamps); CalWorks (Cash aid); Volunteer opportunities through: Youth Advisory Council (YAC); Community Engagement Advisory Committee (CEAC)
Second Harvest	Food distribution for families in need (must be an adult to participate)
SOS Children & Family Health Center	Full scope primary care including preventive health care, urgent medical care and chronic disease management (health insurance requirements and/or sliding scale available)
SOS Dr. Robert & Dorothy Beauchamp Child and Family Dental Center	General and specialty dental services for infants to adults
SPIN – Serving People in Need	Housing assistance for families in need, GAPP –guided assistance to permanent placement
Strong Families Strong Children	Team of peer navigators and clinical case managers help provide support, resources, and counseling for active duty or veteran family members
Susan G. Komen OC	Breast health and cancer prevention education, mammogram screenings, survivor support groups
United Way	Tax preparation assistance for low income families
Youth Employment Services	Securing and maintaining employment assistance for 16-24 year olds
Zumba	Zumba classes for adults and Zumbini classes for adult caregivers and young children

Melinda Hoag Smith Center for Healthy Living

307 Placentia Avenue
Newport Beach, CA 92663

On the corner of Placentia and Hospital Road
(across the street from Hoag Hospital).
Entrance to parking lot is off Placentia.



“OTHER CITIES” HOMELESS OUTREACH PROGRAMS

1. Costa Mesa
2. Huntington Beach
3. Laguna Beach
4. Pasadena
5. Beverly Hills

1. Costa Mesa

CM has been actively attacking the homeless issue for at least 10 years. It should be noted that the first efforts in this city, which set the tone, were from the faith-based community, with volunteers. Those volunteers continue to make a significant impact by establishing relationships with both the homeless population and city officials and reacting quickly as needs arrive.

In response to court ruling, Costa Mesa opened a fifty-bed “bridge shelter” which is being administered by Mercy House. The shelter is located at the site of a local church, one which has for years been at the forefront of homeless outreach. While not a perfect situation, the bridge shelter has allowed several dozen homeless individuals the opportunity to sleep out of the elements, have regular meals, and develop a degree of confidence and sense of security.

Other cities, as well as county personnel point to the efforts of CM as exemplary. The city continues to move forward and has located a space in the airport area to be used as a permanent site for a shelter. Both the city and especially a local non-profit continue to search for a location to build a large multi-use facility to house both permanent supportive housing and transitional clients.

We look forward to the possibility of having representatives from both that non-profit and the city’s homeless consultant make presentations to this body.

2. HUNTINGTON BEACH

HB formed its own Homeless Task Force in March 2015. The city has taken a “services first” approach, versus “housing first.” Their outreach consists of a Homeless Outreach Coordinator and two to four Case Managers. They work in collaboration with two police officers assigned to this issue. Their Task Force in 2016 recommended the city create housing for low income and homeless families and individuals. Recently HB purchased property for a homeless shelter but after the purchase it was determined that that purpose was prohibited at that site. In addition, HB appeal to overturn a court ruling that the city was in violation of fair housing practices was denied. While that is not strictly a homeless issue, low-income housing is certainly part of the same conversation.

NOTE: City Net was contracted by the County of Orange using state HEAP (Homeless Emergency Assistance Program) funds to fund a mobile street outreach team for homeless neighbors living in the cities of the Central Service Planning Area (see map)—Costa Mesa, Fountain Valley, Garden Grove, Newport Beach, Santa Ana, Seal Beach, Tustin, and Westminster.

3. LAGUNA BEACH

FRIENDSHIP SHELTER

Friendship Shelter is a 501(c)(3) tax exempt non-profit organization, founded in 1988 to provide year-round shelter and rehabilitation to homeless adults. Today we provide a full complement of services to the most vulnerable homeless people in our community, and are focused on finding the most appropriate permanent housing solution for each individual. We follow the housing first and harm reduction models of care, and have worked with more than 10,000 people to end their homelessness. We are proud that each night more than 160 homeless and formerly homeless people sleep safe, warm, and cared for in one of our programs.

BRIDGE SHELTER

Located on South Coast Highway in Laguna Beach, the Bridge shelter program works with homeless adults to secure housing and employment or other income. At this housing focused shelter, all clients receive meals and an array of support services. We emphasize ongoing case management and support clients through a multilayered approach with the goal of securing permanent housing, income, and increased self-sufficiency. Additionally, we provide assistance for homeless men and women who have obtained a housing voucher from the County of Orange. [Click here for information on our Voucher Program.](#)

EMERGENCY SHELTER

Located on Laguna Canyon Road near the entrance to Laguna Beach, the Friendship Shelter operates the City of Laguna Beach's ASL Emergency Shelter. There we provide safe shelter for 45 homeless adults each night, meals for anyone who needs one, showers, laundry, and resources to connect guests to housing, health care, and mental health care. The shelter is open year-round and the program operates from 5 PM to 10 AM daily.

HOUSING

Friendship Shelter's housing program is its newest and fastest growing program, and is intended for clients who are chronically homeless with a physical or mental health condition. This program follows the housing first approach with clients housed in scattered-site apartments. All clients have access to ongoing supportive services from Friendship Shelter staff to ensure they remain safely and stably housed. There are currently more than 85 formerly homeless men and women in our housing program throughout south Orange County.

4. PASADENA

Pasadena's homeless issue is huge. Their PIT count identified a population more than 10 times ours, and they have been offering city-funded homeless services for 45 years! According to conversations with their executive director, It is just in the past five years, once they adopted a Housing First model, that they have really become effective in reducing the number of people living on the streets in a significant way.

They stress COLLABORATION between the Faith Community, business leaders and neighboring communities and are very active in education and social justice matters surrounding the homeless issue. The City Housing Director is very involved in a positive way and works hand-in-hand with Union Station (Pasadena's primary organization in this field) to create opportunities for housing the homeless.

This statement sums up Union Station's position: **HOMES END HOMELESSNESS**

Homelessness has many faces

Union Station has effective solutions
OUTREACH – HOUSING – SHELTER – EMPLOYMENT
and we simply cannot solve this issue alone.
COMMUNITY INVOLVEMENT IS CRUCIAL

The Pasadena Public Health Department (PPHD), in partnership with Pasadena Fire Department, has launched the Pasadena Outreach Response Team (PORT). This project is supported through a grant from the Substance Abuse Mental Health Services Administration (SAMHSA) for a period of five years. PORT's goal is to identify individuals impacted by chronic homelessness and, through supportive services and case management, assist them in moving off the streets into permanent housing.

The grant funding received by PPHD has allowed staff to develop and implement a creative and innovative approach to managing the growing needs for both individuals and families experiencing homelessness. The project incorporates validated, evidence-based practices tailored to the needs of Pasadena's homeless population. PORT is a partnership between City departments and community providers to help homeless individuals overcome the issues contributing to their homelessness.

PORT is a street-based approach that engages, assesses, serves and provides links to housing opportunities for those experiencing chronic homelessness, severe mental illness, substance use disorders, physical disabilities and complex chronic health conditions. The PORT team is comprised of a case manager (social worker), public health nurse, firefighter, and an outreach worker from Union Station Homeless Services. Since its inception in late 2018, PORT has enrolled 107 individuals, ranging from ages 20-79.

5. BEVERLY HILLS

The city of Beverly Hills has seen a continual decrease in homeless count numbers in recent years, while the number of homeless in Los Angeles County has been on the rise.

"We attribute this to innovative collaborations and partnerships," said James Latta, Human Services Administrator. "The City's Human Services Division works with the Chronic Homeless Assistance Team (CHAT), comprised of the City's Police and Fire departments and the City Prosecutor, to coordinate services and concentrate resources on the most severely ill homeless individuals who suffer from mental health, physical health and/or substance abuse. In addition, the City's homeless outreach team focuses on intensive case management. The City holds monthly Homeless Collaboration meetings with community stakeholders including faith-based organizations in the City, the Beverly Hills Homeless Outreach Team, Beverly Hills Public Library staff, City parking staff, Park Rangers, the Beverly Hills Ambassadors Team, and other community organizations to coordinate homeless service efforts," added Latta.

As a subcommittee tasked with investigating neighboring or demographically similar cities' approach to homeless outreach, we have looked at these five communities:

Costa Mesa
Huntington Beach
Laguna Beach
Pasadena
Beverly Hills

I will try to give a snapshot of the efforts of each of these cities, then offer a summation of what we have found.

Costa Mesa

- Began addressing the issue more than 10 years ago
- Most effective efforts were from the faith community
- Volunteers made strong impact
- In response to Judge Carter, CM recently opened a 50-bed Bridge Shelter
- Local non-profits are working toward building a significantly larger facility for shared transitional and permanent supportive housing.
- The City has been actively engaged in outreach and homeless management for years

Huntington Beach

- "Services first" approach
- Task force formed 2015 – Outreach Coordinator, 2 dedicated police officers, two to four Case Manager
- City is in jeopardy of being sued by the County and is actively looking for a location for a 75-90 bed shelter. Purchased one and then it was determined that it could not be used for that purpose.
- There are three facilities in HB to house the homeless, but none are comprehensive, and all serve a single demographic

Laguna Beach

- "Housing First and Harm Reduction" model
- Friendship Shelter – Year-round shelter and rehabilitation in their program
- Bridge Shelter – housing focused shelter with meals and an array of support services, including case management, with the goal of securing permanent housing
- Emergency Shelter – safe shelter for 45 adults each night, meals for anyone, showers, laundry, connections to housing, health and mental health care. Not a day center
- Housing Program – placing clients in scattered-site apartments. Includes ongoing supportive services. Clients are placed all over south OC.

Pasadena

- "Housing First"
- Enormous homeless population
- Union Station (non-profit) is the clearing house for all homeless services.
- They stress collaboration with city officials, faith community, non-profits and business leaders.
- They house nearly 200 clients in the city (many at a former YMCA)
- Four-pronged approach: Outreach/Housing/Shelter/Employment

- Recently formed the Pasadena Outreach Response Team, a street-based outreach consisting of multiple City departments, community partners, a social worker/case manager, public health nurse, firefighter and a Union Station outreach worker.

Beverly Hills

- Very small homeless population, and it is declining or at least static (15-16)
- The stated reason behind this unusual profile is “innovative collaborations and partnerships.”
- Chronic Homeless Assistance Team
- BH’s City Homeless Outreach Team focuses on intensive case management
- City holds monthly Homeless Collaboration meetings with faith community, outreach team, public library staff, parking staff, Park Rangers, “Ambassadors” team, and others

Summation:

The two most common denominators found in our research were COMMUNITY INVOLVEMENT (especially but not exclusively faith-based) and COLLABORATION. Leveraging available resources in the business, non-profit, faith and other volunteer communities is crucial to creating effective, sustainable homeless solutions.

In addition, the housing first model famously pioneered by the state of Utah and now regarded by most experts as the most effective approach to treating homelessness is mentioned as a key element to success in the reports of many of our neighboring communities.