

# **Attachment No. PC 6**

Community Correspondence Received

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**From:** Stephen Scully <stephenscully.mail@gmail.com>  
**Sent:** January 20, 2026 10:09 AM  
**To:** Zdeba, Benjamin  
**Subject:** Community Input – Need for Improved Cellular Coverage in Newport Beach

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Dear Mr. Zdeba,

Thank you for the City’s outreach regarding wireless infrastructure and for the opportunity to provide community feedback.

I am writing to express my strong support for meaningful improvements to cellular coverage in Newport Beach. I have been a homeowner in Cameo Shores for more than 14 years, and unfortunately our neighborhood continues to experience extremely poor and in many locations unusable cell phone service.

The lack of reliable coverage is not simply an inconvenience. It creates daily communication challenges and, more importantly, real public safety concerns. Dropped calls, inability to connect in emergencies, and inconsistent data access are routine problems for residents. In today’s environment, dependable cellular service is an essential utility, no different than power, water, or internet access.

Beyond my own experience, I have spoken with multiple public safety officers and officials who have confirmed that there are a number of significant gaps in cellular coverage throughout Newport Beach. In certain areas, our emergency services personnel cannot reliably communicate using standard cellular networks. This lack of dependable connectivity directly impacts response capabilities and, in my view, is a serious disservice to our community particularly given the expectations and needs of a modern coastal city like ours.

While most of Newport Beach and the surrounding communities enjoy modern and reliable connectivity, several areas particularly along the coast and in Cameo Shores remain substantial coverage gaps. These deficiencies affect residents, visitors, first responders, and local businesses alike.

I strongly encourage the City to move forward with practical and timely solutions that will allow AT&T, Verizon, and other carriers to close these gaps as quickly as possible. Thoughtfully placed wireless facilities are necessary to provide the level of service that our community needs and deserves.

I appreciate the City's willingness to address this important issue and respectfully ask that improving cellular reliability be treated as a high priority.

Thank you for your time and consideration.

Respectfully,

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Stephen Scully

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